Quantum Voyage

Software as a Service (SaaS) Fact Sheet
For
GoalTrak^{TM} Products

Quantum Voyage Mission Statement

To become and remain the leading supplier of web-enabled goal setting and performance management applications to organizations (for-profit, non-profit and academic) by establishing strong relationships with our resellers and end users.

To position ourselves as the Leader's solution to ensuring his or her people's consistent performance and accountability and knowing how the organization is doing on a real time basis.

To continually upgrade and enhance *GoalTrak^{TM}* products by receiving and responding to users' feedback and implementing the organization development expertise of our founders.

Quantum Voyage Policies:

- No long term sales agreements required. There is only a small, one-time, non-refundable set-up fee.
- There are no ads in any *GoalTrak^{TM}* application.
- Version upgrades will be rolled out automatically at least once per quarter at no cost to the customer.
- In each *GoalTrak^{TM} EV* application, there are three free users:
  1. A "Board of Directors" user that oversees the organization leader and is responsible for their performance review.
  2. A "System Administrator" user that sets up and maintains the application.
  3. A "Consultant" user that allows an organization to give their consultant access to their application.
- There are no free users in *GoalTrak^{TM} CV* applications.
- Quantum Voyage, and its designated third-party partners, will access customer data for administrative purposes only.
- Please read our complete Privacy Policy.

Products:

- *GoalTrak^{TM} EV* – The web-based organization-wide Strategic Goals & Performance Management system that is the quintessential tool for generating and managing your results!
- *GoalTrak^{TM} CV* – The web-based Goal Setting system designed for consultants and coaches to mentor their clients in the art of goal setting that can deliver results!
- Please read our complete Terms and Conditions for using these products.

Availability:
- 99.92%
- Server room supplied by 2 independent sources of power.
- Backup generator can supply power for 6.5 days.

Security:
- All *GoalTrak*™ applications are accessed with a username and password. Only those users that have been given a user name and password will be able to view customer data in *GoalTrak*™.
- Password strength is industry standard.
- All *GoalTrak*™ applications have been programmed to intercept SQL and JavaScript injection attacks.
- All *GoalTrak*™ servers are housed in an interior server room with double 5/8 sheetrock walls and solid core fire door with keyed and fingerprint lock. The server room has a hand operated halon fire extinguisher. Exterior security of the server building includes buzzer access, otherwise deadbolt on all exterior commercial metal doors. Motion detecting interior alarm monitored system with perimeter alarm and fire/smoke/rate of rise detectors.
- All customer data is backed up daily on two separate computers in two different geographical locations. One backup is on-site with the server in addition to a real-time, redundant mirror system. The other backup is offsite. In addition to daily backup, customer data is also backed up weekly and monthly. Daily backups are saved for 30 days, weekly backups are saved for 3 weeks and monthly backups are saved for 3 months.

Customization:
- Requests and suggestions that Quantum Voyage deems applicable to all customers, will be incorporated in a future version at no cost to the customer.
- Requests and suggestions that Quantum Voyage deems are customer specific can be customized into *GoalTrak*™ applications for a negotiated fee.

Integration:
- The action step To Do list generated in *GoalTrak*™ products can be exported to Microsoft Outlook or any other CSV compliant application.

Data Ownership:
- All customer data residing in a *GoalTrak*™ application is owned by the customer and they are responsible for their own data.
- In the *GoalTrak*™ application, all customers have the ability to back up their own data to a hard drive on their premises.
- In the event of termination of service by a customer, Quantum Voyage will send the customer their data in a zip file, upon request, and then deny access to their *GoalTrak*™ site.
- Using phpMyAdmin 2.7.0 with MySQL 5.0.27 a customer can view all data and export any portion or all of it to MS Excel 2000 or MS Word 2000, or other files

in CSV, SQL or XML format. There are many front end programs for MySQL that can be downloaded at no cost.

GoalTrak™ Software:

➢ In the event of a prolonged service outage or unexpected shutdown, Quantum Voyage will release application software, at no charge, to all existing customers from the following third party representative:

> Regina Obe
> Paragon Corporation
> 1 Devonshire Place
> Suite 4011
> Boston, MA 02109
> 617-227-3636
> lr@paragoncorporation.com

Required Client Deliverables for Set-Up:

➢ Organization name
➢ Organization domain name for application (*name*.goaltrak.com)
➢ Organization logo (maximum size: 85px x 180px)
➢ Organization Leader name
➢ Customer preference for the name of the top level workgroup for *GoalTrak™ EV* sites (e.g. Corporate, Top Level)
➢ *GoalTrak™ CV* customers do not need to supply a top level workgroup name.